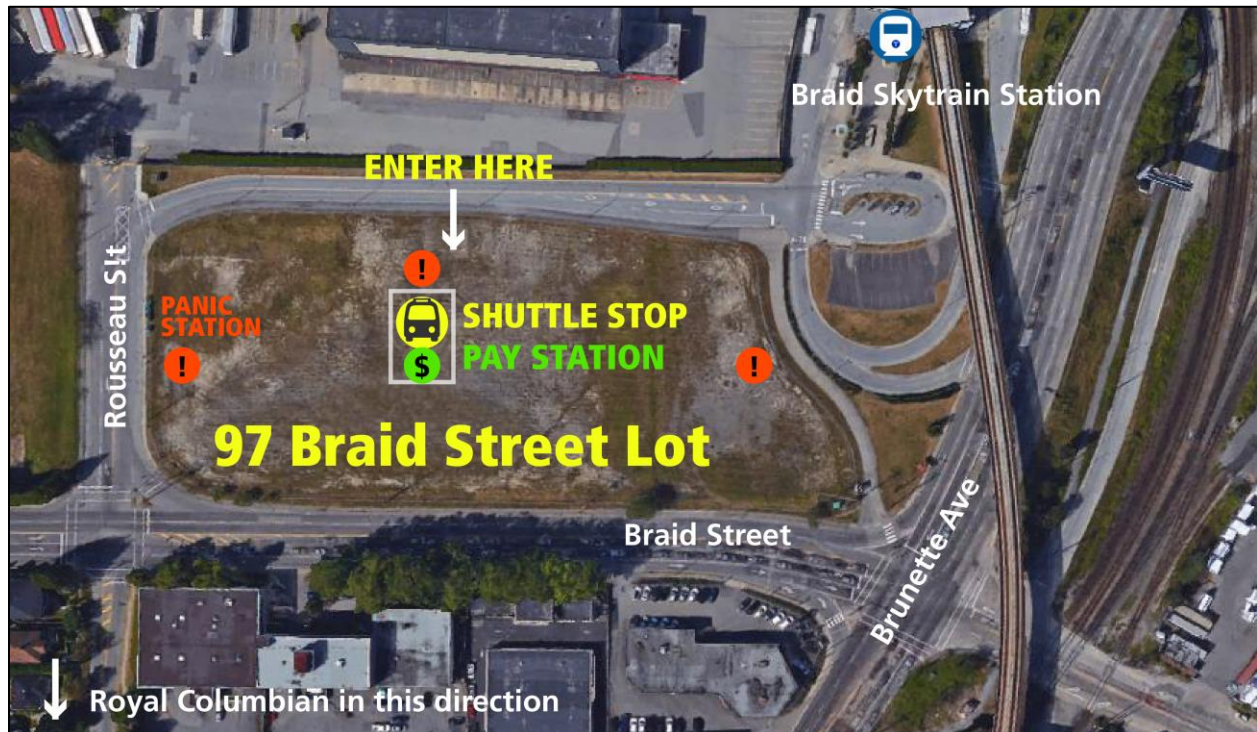


ROYAL COLUMBIAN HOSPITAL – 97 BRAID ST EMPLOYEE PARKING LOT

General Information and Frequently Asked Questions

General Information

Address: 97 Braid St, New Westminster, BC - Temporary Off-Site Employee/Contractor Parking Only Lot



Parking Operations:

- Impark Lot 2237
- Lot open 24/7
- Pay by license plate – credit card only
- Two (2) pay stations located in parking kiosk at entrance to lot
- Hospital Parking Ambassador is available Monday – Friday, 8am – 4pm (Tel: 778.668.8932)

- Complimentary shuttle will be available to/from RCH to 97 Braid Mon-Fri. except stat holidays. Schedule may be subject to change.



RCH Staff Shuttle Schedule
MONDAY TO FRIDAY
5:45 am – 11:45 am &
2:30 pm – 11:30 pm
(Except Statutory Holidays)

MORNING SCHEDULE		AFTERNOON SCHEDULE	
Staff Offsite Lot to RCH	RCH to Staff Offsite Lot	Staff Offsite Lot to RCH	RCH to Staff Offsite Lot
5:45 AM	5:51 AM	2:30 PM	2:36 PM
5:57 AM	6:03 AM	2:42 PM	2:48 PM
6:09 AM	6:15 AM	2:54 PM	3:00 PM
6:21 AM	6:27 AM	3:06 PM	3:12 PM
6:33 AM	6:39 AM	3:18 PM	3:24 PM
6:45 AM	6:51 AM	3:30 PM	3:36 PM
6:57 AM	7:03 AM	3:42 PM	3:48 PM
7:09 AM	7:15 AM	3:54 PM	4:00 PM
7:21 AM	7:27 AM	4:06 PM	4:12 PM
7:33 AM	7:39 AM	4:18 PM	4:24 PM
7:45 AM	7:51 AM	4:30 PM	4:36 PM
7:57 AM	8:03 AM	4:42 PM	4:48 PM
8:09 AM	8:15 AM	4:54 PM	5:00 PM
8:21 AM	8:27 AM	5:06 PM	5:12 PM
8:33 AM	8:39 AM	5:18 PM	5:24 PM
8:45 AM	8:51 AM	5:30 PM	5:36 PM
8:57 AM	9:03 AM	5:42 PM	5:48 PM
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10:57 AM	11:03 AM	7:42 PM	7:48 PM
11:09 AM	11:15 AM	7:54 PM	8:00 PM
11:21 AM	11:27 AM	8:06 PM	8:12 PM
11:33 AM	11:39 AM	8:18 PM	8:24 PM
11:45 AM		8:30 PM	8:36 PM
Drop-off only		8:42 PM	8:48 PM
End of AM Service		8:54 PM	9:00 PM
		9:06 PM	9:12 PM
		9:18 PM	9:24 PM
		9:30 PM	9:36 PM
		9:42 PM	9:48 PM
		9:54 PM	10:00 PM
		10:06 PM	10:12 PM
		10:18 PM	10:24 PM
		10:30 PM	10:36 PM
		10:42 PM	10:48 PM
		10:54 PM	11:00 PM
		11:06 PM	11:12 PM
		11:18 PM	11:24 PM
		11:30 PM	
		Drop-off only	
		End of PM Service	

Times are subject to temporary changes without notice due to weather, construction and road/traffic conditions.

Questions or Comments?
Contact CommuterServices@fraserhealth.ca



INTEGRATED PROTECTION SERVICES
SAFE • SECURE • ACCESSIBLE • HEALTH CARE



User Groups:

Braid St. parking hangers will be valid in the Sherbrooke East parking lot after hours from 2:00 pm – 8:00 am, Mon. to Fri. and all day on weekends and statutory holidays.

- **Multi-site passes/Exempt employees** – Current hangers will be valid in the Braid St parking lot
- **Payroll Deduction/Advance Pay parking pass** – Contact Parking Admin. to renew/enroll for a new hanger
- **Staff (Daily Pay)** – current hangers will be valid in the Braid St. parking lot
- **Volunteers** – current volunteer passes will be valid in the Braid St. parking lot
- **Residents (Physicians)** – current pink passes will be valid in the Braid St. parking lot
- **Students** – no parking permitted in the Braid St. parking lot, subject to change

Frequently Asked Questions

- **Will my Allen St. Payroll Deduction parking pass be valid in the Braid St. parking lot?**
You will need to get a new parking pass for Braid St. Complete a Renewal Payroll deduction application and fax to 604.930.5440. Check FH pulse for forms and more information. You'll also be given priority for a parking pass to the new MHSU parkade when it opens in Winter 2019, if you keep your Braid parking pass until then.
- **I have an Allen St. Payroll Deduction parking pass; however, I don't want to park in the Braid St. parking lot. What are my next steps?**
Return your Allen St. Payroll Deduction parking hanger back to Parking Administration office to end your parking deductions. Return your Advance Pay hanger to get a refund for your paid parking. Keep in mind, when the new MHSU parkade opens in Winter 2019, you will be added to the waitlist if you wish to enroll in parking privileges at that point in time.
- **I have a Daily Pay hanger. Will my pass be valid in the Braid St parking lot if I don't want a payroll deduction parking pass?**
Your pass will automatically become valid for the Braid lot where you'll pay the \$5.25 staff daily rate at the pay station. Your Daily Pay Hanger will continue to be valid in the HCC parkade.
- **I currently have a Daily Pay hanger. Can I get a Payroll Deductions pass for the Braid St. lot?**
Yes, you can get a permanent pass for the Braid St. parking lot. Complete a Waitlist-Payroll Deduction application and fax it to 604.930.5441. Casuals or employees currently in temporary lines should complete the Waitlist-Advance Pay application. Refer to the FH Pulse for these applications. Remember, once the new MHSU parkade opens in 2019 you will not necessarily be guaranteed parking privileges to it; however, you may be added to its waitlist.
- **What about Multi-site, Exempt and Volunteer hangers?**
Your existing pass will automatically become valid for the Braid St. lot.

- **Where can I park for an evening, weekend, or night shift?**

Braid St. parking passes will be valid in the Sherbrooke East Parking lot from 1400 – 0800 Mon. to Fri., plus all day weekends and stat holidays.

Daily pay hangers will be valid in the HCC parkade, but NOT in ANY Sherbrooke surface parking lots.

- **What are the parking rates at 97 Braid?**

Description	Parking Rates	Payment method
Daily Pay Rate (valid for 13 Hours)	\$5.25	Pay at Meter. Must display valid daily pay hanger
Payroll Deductions	\$27.49	Bi-weekly payroll rate via FH Parking Administration. Must display valid parking hanger.

- **Is the “pay by phone” option available to pay the daily staff rate?**

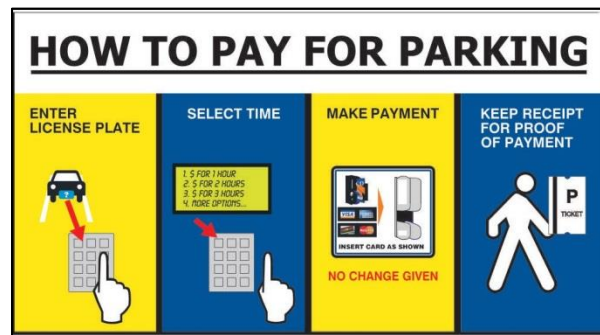
Yes, this option is available to staff daily pay only. Call 604.662.7275 and use lot code 2237.

There is a \$0.35 user fee per transaction.

- **How do I pay for parking at the meter?**

Follow these easy steps:

1. Enter license plate number
2. Select “Staff Daily – 13 Hours”
3. Insert payment



- **What do I do if the meter is out of order?**

Call the Meter Out of Order line at 1.866.277.5501

- *The following questions will be asked:*
 - *What is the lot number? (Lot 2237)*
 - *What is the meter number?*
 - *What is the type of problem?*

Payment can be made via Pay by Phone.

- **Do I have in and out privileges once I have purchased a ticket from the meter?**

Yes, in and out privileges are permitted.

- **What if I input the wrong license plate number into the meter?**

You will be required to display the ticket on your vehicle dash to identify that you have paid for parking.

- **If my ticket has not expired, can I pass it on to another customer?**

No, tickets are non-transferable.