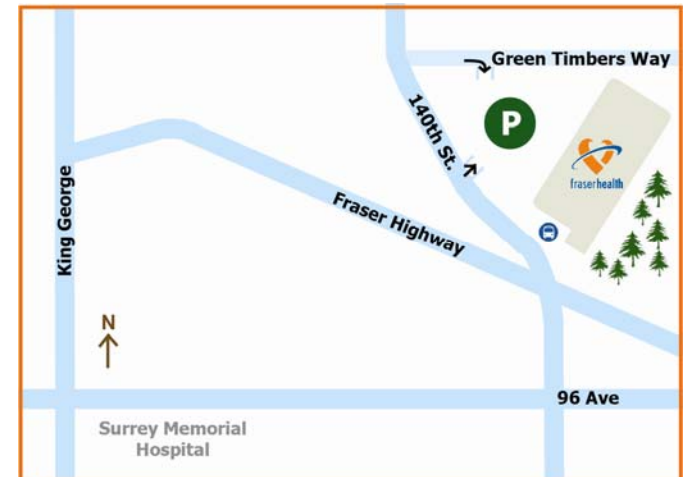


Service Overview

Jim Pattison Outpatient Care and Surgery Centre

9750 – 140 Street
Surrey, BC V3T 0G9
Switchboard: 604-582-4550

Facility hours of operation:
Mon-Fri, 07:00-20:00, Sat/Sun/Stats, 09:00-17:00



Up-to-date, comprehensive information about services, referrals and pdf referral forms at the Jim Pattison Outpatient Care and Surgery Centre can be found at: <http://physicians.fraserhealth.ca>

SERVICE	DESCRIPTION	HOURS OF OPERATION	HOW TO REFER			CONTACT INFORMATION						
Ambulatory Procedures/ Ambulatory Day Care	Endoscopy Cystoscopy Colposcopy Surgical Procedures ENT	Mon-Fri: Minor Procedures: 07:30-15:30 Endoscopy: 07:30-18:00 Cystoscopy: 07:30-19:00 Sat/Sun/Stat: Closed	<p>External: Community-Based Referrals</p> <p>Internal: Within Fraser Health</p> <p>Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site.</p>			<p><i>Jim Pattison Outpatient Centre</i> <i>9750 – 140 St, Surrey, BC.</i> <i>V3T 0G9</i> <i>Switchboard: 604-582-4550</i></p> <p>Ambulatory Procedures Level 4A</p> <p>Reception: 604-582-4563 Fax: 604-582-3787</p>						
Anti-Coagulation Management Clinic	Initial and maintenance phase anti-coagulation management. Maintenance phase management is for high risk patients only.	Mon-Fri: 08:00-16:00 Sat/Sun/Stats: 09:00-15:30	<p>External Referral: Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site</p> <p>Internal Referral: FH ORDER ENTRY IN MEDITECH Anti-Coagulation Management Clinic</p> <table border="1" data-bbox="1052 1206 1486 1343"> <thead> <tr> <th data-bbox="1052 1206 1199 1239">JPOCSC</th> <th data-bbox="1199 1206 1325 1239">SMH</th> <th data-bbox="1325 1206 1486 1239">All Sites</th> </tr> </thead> <tbody> <tr> <td data-bbox="1052 1239 1199 1271">Yes</td> <td data-bbox="1199 1239 1325 1271">Yes</td> <td data-bbox="1325 1239 1486 1271">No</td> </tr> </tbody> </table>			JPOCSC	SMH	All Sites	Yes	Yes	No	<p>Anti-Coagulation Management Level 1B</p> <p>Reception: 604-582-4553 Fax: 604-582-3797</p>
JPOCSC	SMH	All Sites										
Yes	Yes	No										

SERVICE	DESCRIPTION	HOURS OF OPERATION	HOW TO REFER External: Community-Based Referrals Internal: Within Fraser Health	CONTACT INFORMATION <i>Jim Pattison Outpatient Centre 9750 – 140 St, Surrey, BC. V3T 0G9 Switchboard: 604-582-4550</i>
Breast Health Clinic	This new clinic aims to diagnose women and men with a suspicion of breast cancer in less than 21 days through a triple assessment; mammogram and/or ultrasound, physical exam and tissue sample which can be provided at one visit.	Mon, Wed, Fri: 08:00-16:00 Sat/Sun/Stats: Closed	External and Internal Referrals Complete and fax referral form found on physicians.fraserhealth.ca web site and order all previous breast imaging films and reports. <u>When the referral and all previous imaging/reports are received in the Breast Health Clinic the patient is immediately called by the Breast Health Clerk and given an appointment date.</u>	Breast Health Clinic Level 2C Bookings: 604-582-4563 Fax: 604-582-3787
Cardiac Rehabilitation and Prevention	An integrated clinic providing suspected or diagnosed cardiac illness patients with specialized services, support and treatment. Cardiac Rehabilitation (Exercise and Rehab) Provides support for lifestyle management	Mon-Fri: 08:00-20:00 Sat: 09:00 17:00 Sun: 08:00-16:00	External: Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site Self-Referral: Patients can self-refer for all education classes	Cardiac Rehabilitation and Prevention Level 1C Bookings: 604-582-4584 Fax: 604-582-3744

SERVICE	DESCRIPTION	HOURS OF OPERATION	HOW TO REFER			CONTACT INFORMATION						
	<p>after an acute cardiac event through a multidisciplinary team approach. Includes both education and exercise</p> <p>Heart Health Clinic Assessment, treatment and education provided for clients with heart failure delivered by a team approach</p> <p>Lipid Clinic Assessment and treatment of cardiovascular risk factors by a multi-disciplinary team</p>	See Above	<p>Internal Referral</p> <p>FH ORDER ENTRY IN MEDITECH Heart Function, Cardiac Rehab, Lipid Clinic</p> <table border="1" data-bbox="1052 610 1486 993"> <tr> <td data-bbox="1052 610 1199 651">JPOCSC</td> <td data-bbox="1199 610 1346 651">SMH</td> <td data-bbox="1346 610 1486 651">All Sites</td> </tr> <tr> <td data-bbox="1052 651 1199 993">Yes</td> <td data-bbox="1199 651 1346 993">Yes</td> <td data-bbox="1346 651 1486 993">No</td> </tr> </table>			JPOCSC	SMH	All Sites	Yes	Yes	No	<p>Heart Health Clinic, Lipid Clinic Level 3B</p> <p>Bookings: 604-582-4584 Fax: 604-582-4590</p>
JPOCSC	SMH	All Sites										
Yes	Yes	No										
Day Surgery/Surgical Day Care	Same-day surgical services for urology, plastics, ENT, orthopaedics, gynaecology, thoracic, gastroenterology and general surgery.	Mon-Fri: 07:00-20:00	Review eligibility criteria then complete and fax OR Booking Package found on physicians.fraserhealth.ca web site			<p>Day Surgery/Surgical Day Care Level 4</p> <p>Phone: 604-582-4567 Fax: 604-582-4593</p>						

SERVICE	DESCRIPTION	HOURS OF OPERATION	HOW TO REFER			CONTACT INFORMATION
Diabetes	A variety of specialists and educational services to assist diabetic patients with self-management	Mon-Fri: 08:00-20:00 Sat: 09:00-17:00 Sun: Closed	External Referral: Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site			Diabetes Level 3B Reception: 604-582-4583 Bookings: 604-582-4583 Fax: 604-582-4590
Internal Referral: FH ORDER ENTRY IN MEDITECH Diabetes			JPOCSC	SMH	All Sites	
Yes			Yes	Yes	No	
Laboratory Medicine	A satellite lab to Surrey Memorial Hospital offering Level 1 chemistry, hematology, blood products and some pathology services. Other testing can be done at the Outpatient Centre but will be sent to the SMH lab for analysis.	Mon-Fri: 07:00-20:00 Sat/Sun/Stat:09:00-17:00	Will accept any physician authorized lab referral form. Lab requisition on physicians.fraserhealth.ca web site			Lab Level 1A Reception: 604-582-4555 Fax: 604-582-3746

SERVICE	DESCRIPTION	HOURS OF OPERATION	HOW TO REFER			CONTACT INFORMATION
Lung Health Services	Lung Health Clinic for patients with known chronic disease.	Lung Health: Mon-Fri 08:30-17:00 Sat/Sun/Stat: Closed	External Referral: Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site			Lung Health Clinic Level 3B Reception: 604-582-4565 Bookings: 604-582-4565 Fax: 604-582-3744 Lung Rehabilitation and Diagnostics: Level 1C Reception: 604-582-4565 Bookings: 604-582-4565 Fax: 604-582-3744
	Lung Rehabilitation: For patients with stable chronic lung disease	Lung Rehabilitation: JPOCSC: Mon. and Thurs. <u>Maintenance Class</u> 12:30-13:30 <u>Program 1</u> 13:30- 15:30 <u>Program 2</u> 14:30-16:30 At YMCA Tuesday and Friday <u>Maintenance Class</u> 11:00-12:00	Internal Referral: FH ORDER ENTRY IN MEDITECH Lung Health Clinic, Lung Rehabilitation ONLY			
	Lung Diagnostics: Lung Diagnostics (formerly known as the Pulmonary Function Lab) provided for Surrey residents from 17 years of age and up. Pediatric lung diagnostics will continue to be available at Surrey Memorial Hospital. All	Lung Diagnostics: Mon-Fri 08:00-18:00 Sat/Sun/Stats: alternating Saturdays: 09:00-16:00	JPOCSC	SMH	All Sites	
			Yes	Yes	DH,LMH, PAH	

SERVICE	DESCRIPTION	HOURS OF OPERATION	HOW TO REFER			CONTACT INFORMATION						
	bookings will be done through the Outpatient Centre.					External Referral: Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site						
Maternity Services	For women requiring care through pregnancy, including support for gestational diabetes, excessive nausea and vomiting and other pregnancy related conditions.	Antepartum Care at Home Program Mon-Fri 08:45-16:15 Nausea and Vomiting in Pregnancy Clinic Mon-Fri 08:45-16:15 Outpatient Fetal Monitoring Mon-Fri 08:45-16:15 Maternal Fetal Medicine Program Mon-Fri 08:00-16:00 Prenatal Clinic Mon-Fri 08:30-17:30 Diabetes and Pregnancy Mon-Fri 08:30-20:00	External Referral: Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site Self-Referral: Patients can self-refer for Prenatal Clinic and Nausea and Vomiting Clinic Internal Referral: FH ORDER ENTRY IN MEDITECH All Maternity Clinics <table border="1" data-bbox="1052 1105 1486 1281"> <tr> <td data-bbox="1052 1105 1194 1175">JPOCSC</td> <td data-bbox="1194 1105 1337 1175">SMH</td> <td data-bbox="1337 1105 1486 1175">All Sites</td> </tr> <tr> <td data-bbox="1052 1175 1194 1281">Yes</td> <td data-bbox="1194 1175 1337 1281">Yes</td> <td data-bbox="1337 1175 1486 1281">All</td> </tr> </table>			JPOCSC	SMH	All Sites	Yes	Yes	All	Maternity Clinics Level 3A Reception: 604-582-4558 Bookings: 604-582-4558 Fax: 604-582-3798 Antepartum Care at Home Program Level 3A Booking: 604-582-4559 Fax: 604-582-3798
JPOCSC	SMH	All Sites										
Yes	Yes	All										

SERVICE	DESCRIPTION	HOURS OF OPERATION	HOW TO REFER			CONTACT INFORMATION
Medical Day Care	Support of people with continuing health needs, who require medical care but not hospitalization: These services include: Antibiotic Therapy (OPAT), IV Therapy Treatment, Port-a-cath® Access, Transfusion Therapy, PICC Insertion/Access, Anticoagulant Management, Wound Care, Infectious Diseases	Mon-Fri 07:00-20:00 Sat/Sun/Stat: 9:00 to 17:00	External Referral: Telephone call to MDC followed by fax of all documentation			Medical Day Care Level 1B Reception: 604-582-4553 Bookings: 604-582-45553 Fax: 604-582-3797
Internal Referral: FH ORDER ENTRY IN MEDITECH Outpatient Antibiotic Therapy (OPAT) ONLY:			JPOCSC	SMH	All Sites	
No Yes No			External/Internal Referrals: Telephone call to direct HOME IV Therapy referral line	Medical Day Care Home IV Therapy Level 1B Booking: 604-582-4553 Fax: 604-582-3743		
	Home IV Therapy					

SERVICE	DESCRIPTION	HOURS OF OPERATION	HOW TO REFER External: Community-Based Referrals Internal: Within Fraser Health	CONTACT INFORMATION <i>Jim Pattison Outpatient Centre 9750 – 140 St, Surrey, BC. V3T 0G9 Switchboard: 604-582-4550</i>
Medical Imaging	Procedures include, X-ray, Fluoroscopy, MRI, CT Scan, Bone Densitometry, Interventional Radiology, Ultrasound, Diagnostic and Screening Mammography, Nuclear Medicine, Cardiac Ultrasound, Diagnostic Cardiology, Holter Monitoring and Stress Testing	Medical Imaging Mon-Fri 08:00-20:00 Sat/Sun/Stats 09:00-17:00 Screening Mammography Mon-Fri 08:00-20:00 Nuclear Medicine Mon-Fri 08:00-17:00 Diagnostic Cardiology Mon-Fri 08:00-20:00	External and Internal Referrals: Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site	Medical Imaging Level 2 Reception: 604-588-3308 Bookings: 604-588-3308 Fax: 604-582-3766
Neurology Clinic	General Neurology Clinic Provides consultation on degenerative, inflammatory, neoplastic, diagnostic, non-urgent vascular, hereditary, epileptic and other neurologic disorders. Stroke Prevention Clinic	Mon-Fri: 7:00-16:00 Sat/Sun: 8:30-17:00 Stat: Closed	External Referrals: All Neurology Clinics Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site Internal Referrals: See Below	Neurology Clinic Level 3C Reception: 604-582-4561 Bookings: 604-582-4561 Fax: 604-582-3784 Stroke Prevention Clinic Level 3C

SERVICE	DESCRIPTION	HOURS OF OPERATION	HOW TO REFER			CONTACT INFORMATION						
	<p>Also referred to as the TIA Rapid Assessment Clinic, rapid consultation and short-term management is provided to patients with symptoms consistent with</p> <p>Neurodiagnostic Clinics (EEG/EMG/EP)</p>	<p>Mon-Fri: 7:00-16:00 Sat/Sun: 8:30-17:00 Stat: Closed</p>	<p>External: Community-Based Referrals</p> <p>Internal: Within Fraser Health</p> <p>Internal Referrals:</p> <p>FH ORDER ENTRY IN MEDITECH All Neurology Clinics</p> <table border="1" data-bbox="1052 673 1486 836"> <tr> <td data-bbox="1052 673 1192 755">JPOCSC</td> <td data-bbox="1192 673 1331 755">SMH</td> <td data-bbox="1331 673 1486 755">All Sites</td> </tr> <tr> <td data-bbox="1052 755 1192 836">Yes</td> <td data-bbox="1192 755 1331 836">Yes</td> <td data-bbox="1331 755 1486 836">Yes</td> </tr> </table>			JPOCSC	SMH	All Sites	Yes	Yes	Yes	<p>Reception: 604-582-4564 Bookings: 604-582-4564 Fax: 604-582-3786</p> <p>Neurodiagnostic Clinics Level 3C</p> <p>Reception: 604-582-4561 Bookings: 604-582-4561 Fax: 604-582-3784</p>
JPOCSC	SMH	All Sites										
Yes	Yes	Yes										
Orthopaedics and Plastics Follow-up	<p>A multidisciplinary outpatient Ortho/Plastics Follow-up Clinic with a focus on post-surgical follow-up and a comprehensive hand therapy program. Follow-up care for patients who have had orthopaedic surgery who require cast application/removal and rehabilitation services such as physical therapy or referrals for occupational therapy</p>	<p>Mon-Fri: 08:00-16:00</p>	<p>External and Internal Referrals:</p> <p>Patients are referred to this service from their plastic surgeon's offices.</p> <p>General Practitioners with SMH hospital privileges can refer directly to the clinic to see orthopaedic technician if cast work is required.</p> <p>No direct referrals to the orthopaedic technician/technologist for wounds or other issues without</p>			<p>Orthopaedics and Plastics Follow Up Clinic Level 2A</p> <p>Reception: 604-582-4557 Bookings: 604-582-4557 Fax: 604-582-3762</p>						

SERVICE	DESCRIPTION	HOURS OF OPERATION	HOW TO REFER			CONTACT INFORMATION						
			<p>External: Community-Based Referrals</p> <p>Internal: Within Fraser Health</p>			<p><i>Jim Pattison Outpatient Centre</i> <i>9750 – 140 St, Surrey, BC.</i> <i>V3T 0G9</i> <i>Switchboard: 604-582-4550</i></p>						
Pain Clinic	A biopsychosocial service for those living with chronic (non-malignant) pain. Also provides consultation support to other Surrey Memorial Hospital clinicians and Fraser Health primary care/specialty providers	Mon-Fri: 08:00-16:00	<p>going through the Plastic Surgery Clinic.</p> <p>Referrals to the hand therapy program are through plastic surgeons only.</p> <p>External Referrals:</p> <p>Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site</p> <p>Internal Referrals:</p> <p>FH ORDER ENTRY IN MEDITECH Pain Clinic</p> <table border="1" data-bbox="1054 1092 1486 1190"> <tr> <td>JPOCSC</td> <td>SMH</td> <td>All Sites</td> </tr> <tr> <td>Yes</td> <td>No</td> <td>No</td> </tr> </table>			JPOCSC	SMH	All Sites	Yes	No	No	<p>Pain Clinic Level 3B</p> <p>Bookings:604-582-4587 Fax:604-582-4591</p>
JPOCSC	SMH	All Sites										
Yes	No	No										
Positive Health	Multi-disciplinary team provides medical and psycho social support to patients diagnosed with HIV, Hepatitis C	<p>Mon-Fri: 08:30-16:30 with evening clinics once per month</p> <p>Sat/Sun/Stat: Closed</p>	<p>External Referrals:</p> <p>Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site</p>			<p>Positive Health Level 3 B</p> <p>Reception: 604-582-4581 Bookings: 604-582-4581 Fax: 604-582-4580</p>						

SERVICE	DESCRIPTION	HOURS OF OPERATION	HOW TO REFER			CONTACT INFORMATION
			<p>External: Community-Based Referrals</p> <p>Internal: Within Fraser Health</p>			<p><i>Jim Pattison Outpatient Centre</i> <i>9750 – 140 St, Surrey, BC.</i> <i>V3T 0G9</i> <i>Switchboard: 604-582-4550</i></p>
			<p>Self-Referral: Patients can self-refer for HIV</p>			
			<p>Internal Referrals:</p>			
			<p>FH ORDER ENTRY IN MEDITECH Positive Health</p>			
			JPOCSC	SMH	All Sites	
			Yes	Yes	All	
Pre-Admission Clinic	Patients are referred pre-operatively to the Clinic for testing, assessment and discharge planning in preparation for surgery.	Mon-Fri: 07:00-19:00	<p>Internal Referrals:</p> <p>Attending surgeons refer their patients pre-operatively to the Clinic by forwarding the Patient Booking Package to the Booking Clerk</p>			<p>Pre-Admission Clinic Level 3 C</p> <p>Reception: 604-582-4560 Bookings: 604-582-4560 Fax: 604-582-3784</p>
Primary Care	Primary care access and services to Surrey residents who do not have a regular primary care provider and require GP follow-up.	Mon-Fri: 08:00-20:00 Saturday: 09:00-17:00 Sun/Stat: Closed	<p>External Referrals:</p> <p>Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site</p>			<p>Primary Care Level 3B</p> <p>Reception: 604-582-4585 Bookings: 604-582-4585 Fax: 604-582-4580</p>

SERVICE	DESCRIPTION	HOURS OF OPERATION	HOW TO REFER			CONTACT INFORMATION
			<p>External: Community-Based Referrals</p> <p>Internal: Within Fraser Health</p>			<p><i>Jim Pattison Outpatient Centre</i> <i>9750 – 140 St, Surrey, BC.</i> <i>V3T 0G9</i> <i>Switchboard: 604-582-4550</i></p>
Renal Vascular Access	Specialized clinic following renal patients' vascular access needs from the time of assessed need through the entire life of the access including treatment and follow-up.	Tuesdays 13:00-17:00 Fridays 08:00-12:00 Sat/Sun/Stat: Closed	<p>Patients are referred to the Renal Vascular Access Clinic by Nephrologists and/or Vascular Surgeons. GPs cannot refer directly.</p>			<p>Renal Vascular Access Level 3C</p> <p>Reception: 604-582-4560 Booking: 587-7673 local 763936 Fax: 604-587-7670</p>
			<p>Self-Referral:</p> <p>Must meet eligibility requirement</p>			
			<p>Internal Referrals:</p> <p>FH ORDER ENTRY IN MEDITECH Primary Care</p>			
			JPOCSC	SMH	All Sites	
			Yes	Yes	No	
			JPOCSC	SMH	All Sites	
			Yes	Yes	Yes	

SERVICE	DESCRIPTION	HOURS OF OPERATION	HOW TO REFER			CONTACT INFORMATION						
Specialized Seniors	An interdisciplinary team consults on the most complex seniors' health needs where primary care providers and acute care staff have exceeded or exhausted their existing expertise in geriatric care	Mon-Fri: 08:30-16:30 Sat/Sun/Stat: Closed	External Referrals: Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site			Specialized Seniors Level 3B Reception: 604-582-4582 Bookings: 604-582-4582 Fax: 604-582-4591						
Internal Referrals: FH ORDER ENTRY IN MEDITECH Specialized Seniors			<table border="1"> <tr> <td data-bbox="1052 805 1199 846">JPOCSC</td> <td data-bbox="1199 805 1346 846">SMH</td> <td data-bbox="1346 805 1486 846">All Sites</td> </tr> <tr> <td data-bbox="1052 846 1199 930">Yes</td> <td data-bbox="1199 846 1346 930">Yes</td> <td data-bbox="1346 846 1486 930">No</td> </tr> </table>				JPOCSC	SMH	All Sites	Yes	Yes	No
JPOCSC	SMH	All Sites										
Yes	Yes	No										
Urology	Includes a number of integrated and coordinated components including Urodynamics, Contenance Clinic, Bladder Care/Urology Clinic, *Stone Clinic (post ESWL) *Prostate Clinic <i>*Stone Clinic and Prostate Clinic open fall 2011</i>	Mon-Fri: 08:00-16:00* <i>*Prostate Health Support Group will likely be held in the evening</i>	Internal and External: Review eligibility criteria then complete and fax referral form found on physicians.fraserhealth.ca web site			Urology Level 3C Reception: 604-582-4550 Referral Fax: 604-582-3787 *Stone Clinic Bookings: 604-587-7673, local 763936 (*Opening at JPOCSC fall 2011)						